Navy Medicine Strategic Plan FY15

U.S. Navy Bureau of Medicine & Surgery

Navy Medicine-Guiding Principles

Ship – Shipmate - Self

SHIP ➢ Take care of the ship. The ship is the mission, the environment or command we operate in, our patients, and those we serve who seek care. It could be the Marines we are serving alongside or the vaccine we are trying to create. We must all consistently ask ourselves where we fit into the overall mission and priorities of not just our commands, but of the entire Navy Medicine enterprise. We must honor our proud heritage and perform the mission without fail.

Shipmate ➢ Take care of each other. Be vigilant to the needs and actions of your shipmates and watch out for one another. We must maintain an optimum level of professionalism at all times. We must remain on a path that supports our core values of honor, courage and commitment. When someone starts to veer off that course or starts to show signs of trouble, step between your shipmate and trouble and help them course correct. We all need one another to succeed. Leave no shipmate behind.

Self ➢ Take care of yourself. You cannot care for others if you are not caring for yourself. Asking for help is a sign of strength. We are all in this together. You must constantly reflect on your own needs and those of your family. Speak up so we can better equip you to meet the challenges you are facing. Self-reflection and awareness is also an important part of leadership and success.

Navy Medicine

Mission

We enable readiness, wellness, and health care to Sailors, Marines, their families, and all others entrusted to us worldwide, be it on land or at sea.

Vision

Navy Medicine is the pinnacle of excellence - answering the call across any dynamic - from kinetic operations to global engagement. Our health care is patient-centered and provides best value, preserves health, and maintains readiness. Agility, professionalism, an ethos of care, and the ability to deploy to any environment or sea state are our hallmarks.

Guiding Principles

Ship - Shipmate - Self

Strategic Priorities

READINESS - VALUE - JOINTNESS

Navy Medicine Strategy Map FY15

Customer/Stakeholder

Military Leaders:
"I can call upon the Navy and Marine Corps at any moment and they will be medically ready to deploy and optimally medically supported in action."

Warfighter:
"My family and I are in the best possible medical hands while on Active Duty and when I retire."

U.S. Public:
"Our interests are being well-protected by our Navy and Marine Corps and resources are being appropriately utilized to that end."

Internal Processes

Readiness

- Deliver ready capabilities to the operational commander
- Define and maintain clinical currency for the medical force

Value

Value = (Quality X Capability) / Cost

- Decrease enrollee network cost/Increase recapture of Purchased Care
- Realize full benefit from Medical Home Ports and Neighborhoods for Fleet, USMC, and MTFs

Jointness

- Leverage joint initiatives to optimize performance of Navy Medicine's mission
- Improve Navy Medicine interoperability

Organizational Capacity

Strategic Enabling Objectives

Integrate technology to improve the health and readiness of the Force
Standardize clinical, non-clinical, and business processes
Improve communications and alignment

Navy Medicine Strategy Map Goal Definitions

Customer/Stakeholder

Military Leaders:
"I can call upon the Navy and Marine Corps at any moment and they will be medically ready to deploy and optimally medically supported in action."

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Internal Processes

Readiness

We provide agile, adaptable, and scalable capabilities prepared to engage globally across the range of military operations within maritime and other domains in support of the national defense strategy.

Value

Value = (Quality X Capability) / Cost

We will provide exceptional value to those we serve by ensuring the safest and highest quality care through best health care practices, full and efficient utilization of our services, and lower care costs.

Jointness

We lead Navy Medicine to jointness and improved interoperability by pursuing the most effective ways of mission accomplishment.

Organizational Capacity

Strategic Enabling Objectives
Strategic enabling objectives will help Navy Medicine achieve its mission and accomplish our Goals and Objectives.

Navy Medicine Strategy Objective Definitions

Internal Processes

Readiness

R1 Deliver ready capabilities to the operational commander

Definition: To maximize alignment between requirements, capabilities, and capacities, we will transition our health service support into interoperable adaptive force packages by aligning Navy Medicine's manning, training, and equipping to maintain a medically ready force.

R2 Deliver relevant capability and capacity for Theater Security Engagement operations

Definition: Navy Medicine will lead the Services in defining clinical currency and determining the requirements to maintain currency across the medical force.

Value

Value = (Quality X Capability) / Cost

V1 Decrease enrollee network cost/Increase recapture of Purchased Care

Definition: Navy Medicine will decrease network spending, maximize clinical experience of our staff, and optimize resource utilization. We will manage referrals in order to provide our enrollees the best care at the best value.

V2 Realize full benefit from Medical Home Ports and Neighborhoods

Definition: Navy Medicine will strive to achieve full benefit from our MHP and neighborhoods for Fleet, USMC, and MTFs. We will improve the health for our patients, and when they do need care, we will provide the best care possible in a patient-centered care environment.

Jointness

J1 Leverage joint initiatives to optimize performance of Navy Medicine's mission

Definition: We will increase our participation in joint work groups, committees, and nominative positions (MHS, DHA, JS) where essential policy decisions will be determined, and through membership/leadership, we will improve our ability to lead in tri-service initiatives.

J2 Improve Navy Medicine interoperability

Definition: We will improve our ability to respond in a Joint environment by leading in those areas where Navy Medicine has significant expertise and unique capabilities to support our warfighters

Navy Medicine Strategy Objective Definitions

Organizational Capacity

Strategic Enabling Objectives

R3 Integrate technology to improve the health and readiness of the Force

Definition: To support Navy and Marine Corps missions, Navy Medicine must influence the business and clinical implementation of DHA Health IT Shared Services and successfully implement the modernized EHR.

V3 Standardize clinical, non-clinical, and business processes

Definition: Through appropriate standardization and consistency in our processes, we will improve delivery of Navy Medicine capabilities and services, clinical outcomes, care quality, and overall efficiency while reducing costs and resource utilization.

J3 Improve Communications and Alignment

Definition: Through appropriate standardization and consistency in our processes, we will improve delivery of Navy Medicine capabilities and services, clinical outcomes, care quality, safety, and overall efficiency while reducing costs and resource utilization.